

# RPA Case Study Large BPO Co – Cheque Updating Process

### **Business**

# Challenges

- Daily workload of email reading and downloading of attachments from multiple banks
- Daily downloading of files from bank servers
- Data filtration and preparation of new CSV files
- Upload prepared files on server
- Downloading of exception report
- Re uploading of same files with data filtration
- The whole process is repetitive, manual, time consuming and painful
- Personal dependency issue

## **Our Solution**

- Implemented UI path based RPA solution
- Easily email reading and downloading of attachment
- BOT will upload files on server and generate exception report and saves at location
- Data filtration and preparation CSV file in very less time
- The process done in very less time
- BOT runs daily in the morning

### **Process Automated**

- Email reading and downloading of attachments
- Downloading files from bank server
- Creation of new CSV file with filtered data and upload on server
- Exception reports download from server, re upload the same file with applying filters
- BOT email bank status report

# Platform and Technology Details



Business Benefits: Cost saving; 100% Elimination of human errors; Throughput increased by 500%; Reduced cycle time by 95%; No personal dependency.